NATIONAL PEER SUPPORT
Collaborative Learning Network

Co-led by Peers for Progress and National Council of La Raza

Funded by:

www.peersforprogress.org
Technical Difficulties?

If you experience any type of technical difficulty, you can contact Pat Tang.

yptang@email.unc.edu

(504) 994-5167
Agenda

2) Issue Brief on funding through Affordable Care Act
3) Topics for future Informational Webinars
4) Discuss 6 Work Group topic areas & possible focus for each group
5) Wrap up & Next Steps
National Peer Support Collaborative Learning Network Objectives

A collaborative network focused on developing and sharing:

• Evidence on benefits of peer support programs
• Best practices
• Effective evaluation methods
• Models of organizing peer support in various settings
  o Within health systems
  o Within community settings
  o Linking with primary care PCMH
• Effective models of advocacy efforts
Network Operations – Work Groups & Webinars

Initial conference calls July-October with
- Together on Diabetes grantees
- NCLR affiliates

How can Network be helpful to field and members?
Identified:
- Organizing and sharing resources through website partnerships
- Broad dissemination of new & existing resources via member networks
- Informative webinars to share learnings and promote idea exchange
- Small work groups to develop collaborative resources (e.g. toolkits, training manuals, issue briefs, publications)
Introduction

In March 2010, President Obama signed the Patient Protection and Affordable Care Act (ACA) into law. This comprehensive health reform legislation aims to transform healthcare in the United States by increasing access to health insurance to previously uninsured Americans, improving the affordability of health insurance, reducing health disparities by focusing on vulnerable populations, increasing public health preparedness, expanding the healthcare workforce, improving the quality of healthcare delivery, and lowering healthcare expenditures. Of the nearly $12.1 billion in ACA funding disbursed as of April 2012, $8.1 billion (67%) has gone to private entities and $4 billion (33%) has gone to state and local governments (Snyder, 2012).

How Does Peer Support Fit within the ACA?

Peer support services promote several key objectives of the ACA. Integrated into community-based care, peer support services have the potential to improve the quality of healthcare delivery, lower healthcare expenditures, and reduce health disparities. The community health worker (CHW) model has been shown to be effective in delivering peer support services in a variety of settings. The ACA formally recognizes the role of CHWs and offers several funding opportunities for CHW programs. This document outlines the specific ACA funding mechanisms for CHW programs, state models of CHW training and reimbursement, current challenges, and recommendations for grant seekers.
Assessment of Topic Areas of Interest for Work Groups and Future Webinars

Dec 2012- online survey to:
1) Help identify priority topic areas for Work Groups
2) Provide opportunity to sign up for Work Group
3) Determine areas of interest for future webinars
## Topics for Future Webinars

<table>
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<tr>
<th>Topic</th>
<th>Details</th>
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<tr>
<td>Sustainability, Funding</td>
<td>Strategies for sustaining peer support programs, strategies for</td>
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<td>sustaining peer supporters in their roles or enhancing their roles</td>
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<td>Opportunities through the Affordable Care Act and Healthcare Reform</td>
<td>Funding opportunities through CMS, Medicaid, ACA, etc.</td>
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<td>Quality Improvement &amp; Evaluation</td>
<td>Assessing for program monitoring and QI, evaluation for justifying</td>
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<td>program continuance or expansion, standardized evaluation measure</td>
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<td>across projects</td>
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<td>Recruitment, Training, Management, Retention or Peer Supporters</td>
<td>Including back up systems and support for dealing with stressful</td>
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<td>situations, quality control</td>
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<td>Cost Effectiveness</td>
<td>Building a business case within own organization, building national</td>
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<td>business case – economic analysis of peer support programs</td>
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<td>Peer Support programs or strategies for psychosocial issues</td>
<td>Including psychosocial barriers to care, stress, and mental health</td>
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<td>problems like depression and anxiety</td>
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Work Groups

1. Topics of general interest
2. “Products” of value to the field – e.g., protocols, training materials, position papers, reviews, etc.
3. Can be open ended, but target is some product by end of Summer
4. Guided by conveners and members
5. $5,000 - $6,000 stipend to cover costs
6. Staff contact at Peers for Progress or NCLR to serve as point of contact for support
7. Members from UNC graduate seminar on peer support (can help with initial tasks to complete by 4/15)
8. Next steps: finalize groups today – members assign themselves – get going!
Work Group Timeline

Jan 2013, Webinar, Whole Group

February 2013, 6 Work Groups, Stipends $6,000

Topic Areas, Conveners, Group Members Decided

May 2013, Network Actions by PfP staff, NCLR staff, Network members (e.g. dissemination, advocacy efforts)

May – June 2013, Webinars, Whole Group (feedback on products)

July 2013

May 2013, Topic Area Products (e.g. manuals, advocacy models, reports)
## Work Group Topic Areas

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<tr>
<td>1</td>
<td>Recruitment, Training, Management, Retention and Back-Up of Peer Supporters (including provisions for dealing with stressful situations)</td>
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<td>2</td>
<td>Quality Improvement (including evaluation for QI, e.g., program monitoring, process evaluation)</td>
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<td>3</td>
<td>Ongoing Support including varied media and formats</td>
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<td>4</td>
<td>Psychosocial, Mental Health, and other Special Topics for Peer Support Interventions (multiple chronic conditions, cultural factors, special populations such as veterans or rural populations)</td>
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<td>5</td>
<td>Organizational &amp; System Factors (models for managing peer supporters, reporting relationships, linking programs with clinical teams, patient care plan as tool for coordinating with other services)</td>
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<td>6</td>
<td>Sustainability (building a business case for local adoption or national policy, economic analysis of peer support programs, opportunities through Affordable Care Act and Healthcare Reform, advocacy)</td>
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Next Steps

Following today’s webinar, PfP staff will:
- Send list of possible webinar topics for final polling
- Follow-up with and confirm conveners for Work Groups
- Send final list of topic areas/conveners to whole group for sign up to specific Work Group
Thank you!